OFFICE OF DIRECTOR HIGHER EDUCATION, HARYANA, PANCHKULA **ORDER**

No. KW 12/1-2019 Ad(3)

Dated, Panchkula, the 07.04.2022

A copy of letter No. SDIT/HKRNL/2021-22/159 dated 28.03.2022 received from Joint Director Technical O/o Chief Executive Officer, Haryana Kaushal Rozgar Nigam Limited, Panchkula regarding Grievance Redressal Module for candidates and departments registered on HKRNL portal." is forwarded to the following for strict compliance:-

- 1. All the Principals of Government Colleges in the State.
- 2. All the Commanding Officers, NCC Units in the State.
- 3. Registrar, Kurukshetra University, Kurukshetra/Maharishi Dayanand University, Rohtak/ Chaudhary Devi Lal University, Sirsa/Bhagat Phool Singh Mahila Vishwavidyalaya, Khanpur Kalan (Sonepat)/Indira Gandhi University, Meerpur (Rewari)/Chaudhary Ranbir Singh University, Jind/Chaudhary Bansi Lal University, Bhiwani/ Gurugram University, Gurugram/ B.R. Ambedkar National Law University, Rai (Sonepat)/Balmiki Sanskrit University, Mundri, Kaithal
- 4. All the Librarians of District Libraries/Sub Divisional Libraries in the State of Haryana/Librarian.

Superintendent Administration for Director Higher Education, Haryana,

Panchkula.

Endst. No. Even

Dated, Panchkula the 07 4 2022 A copy is forwarded to the following for information and necessary action:-

1. PS/DHE, PA/JDA.

2. Registrar Education.

3. Incharge IT Cell please upload on web portal.

for Director Higher Education, Haryana,

Panchkula.

1867662 CW

From

Chief Executive Officer Haryana Kaushal Rozgar Nigam Limited, Kaushal Bhawan, Sector-3, Panchkula.

To

- 1. All the Administrative Secretaries to Government, Haryana.
- 2. All the Heads of Departments in the State of Haryana
- 3. The Divisional Commissioners, Ambala/Karnal/Faridabad/Hisar/Rohtakand Gurugram Administrative Divisions in the State of Haryana.
- 4. The Registrar, Punjab and Haryana High Court, Chandigarh.
- 5. All the Managing Directors/Chief Administrators of Boards/Corporations/State Public Sector Undertakings in the State of Haryana
- 6. All Chairpersons/CEOs of all Statutory Bodies of Govt. of Haryana.
- 7. Registrar of all Universities in the State of Haryana.
- 8. All Deputy Commissioners in the State of Haryana

Memo No. SDIT/HKRNL/ /2021-22 / 159

Dated: 28-03-22

Grievance Redressal Module for candidates and departments registered on HKRNL portal.

Kindly refer to the subject cited above.

Haryana Kaushal Rozgar Nigam Limited has set up a Grievance Redressal Module on IT portal hkrnl.itiharyana.gov.in for submission of their grievances by the candidates and departments, registered on HKRNL portal. In addition to this, a toll free Helpline number 1800 180 2136 have also been made available for assistance which will function from 9.00 AM to 5.00 PM on all working days.

It is, therefore, requested to kindly issue instructions to all offices and contractual employees under your control for submitting their grievances, if any, online on the portal of the Nigam and avoid physical visit to the office of the Nigam at Panchkula.

This is for your kind information and necessary action, please

No. . 1923.

5-Admi

(Sanjiv Sharma)

Joint Director Technical for Chief Executive Officer,

Haryana Kaushal Rozgar Nigam Limited, Panchkula.